Before Your Visit

Chaperones:
- All tours require one chaperone per every 12 students. This chaperone will receive a complimentary ticket.
- Each additional chaperone will be charged a discounted admission rate of $10.
- Chaperones must stay with students at all times.

Trip Cancellation:
- If you need to cancel your field trip, please call 404-733-4468. Cancellations must be made at least two weeks in advance of your scheduled visit to be eligible for rescheduling. Due to the high volume of visitors, we cannot guarantee your first alternate date. Extenuating circumstances will be considered on a case-by-case basis.

Upon Arrival

Check-in:
- Please arrive 15 minutes before your scheduled visit.
- A representative from the Guest Relations department will be at the Stent Family Wing entrance to greet your group.

Bus Parking:
- Please refer to the bus parking map for designated parking areas.

Lunches:
- All sack lunches must be packed together in boxes or coolers. You may leave them on your bus, or we can store them in the Museum.
- Groups are responsible for unloading and bringing their own lunches from the bus. Once you are inside, a Museum staff member will assist you in storing lunches.
- The Museum has plenty of outdoor space for students to eat their lunches. In case of inclement weather, indoor dining space is available on a first-come, first-served basis for eating picnic-style with a 20-minute time limit per lunch group. Please coordinate in advance.
- The High Café cannot accommodate school groups.
- The patio area of Table 1280 is not available for students to eat their lunches. Please refrain from using this area.

Museum Manners

The High encourages learning, observation, and dialogue in the Museum. However, there are other visitors in the galleries, and we want everyone to be respectful on their trip. Please observe the following museum etiquette:
- Do not touch the art and always stand at least an arm's length away from it.
- Use quiet, inside voices.
- Silence all electronic devices.
- Leave bags, backpacks, large purses, and coats on the bus or at coat check.
- Walk; don't run.
- Use pencils, not pens.
- Do not eat or drink in the galleries.
- Wear your museum admission sticker at all times in a place where it is clearly visible.

After your visit, please fill out our online survey to receive two free passes to the High Museum!